



FLORIDA DIGITAL BILL OF RIGHTS

Annual Enforcement Report

February 1, 2026

This Annual Enforcement Report is being published pursuant to the Florida Digital Bill of Rights, section 501.72(4), Florida Statutes, and includes information on consumer complaints received and enforcement actions taken by the Department of Legal Affairs from January 1, 2025, to December 31, 2025.

The Number of Complaints Received and the Categories or Types of Violations Alleged by the Complainant from January 1, 2025, to December 31, 2025. § 501.72(4)(a), Fla. Stat.

During this reporting period, the Department of Legal Affairs received 1,496 consumer complaints/inquiries, closed 685 complaints/inquiries that did not fall within the scope of the Digital Bill of Rights, and placed 811 complaints under active review that potentially fall within the following categories of relief under section 501.705(2), Florida Statutes, followed by the number of such complaints:¹

- a. To confirm whether a controller is processing the consumer's personal data and to access the personal data. (730)
- b. To correct inaccuracies in the consumer's personal data, taking into account the nature of the personal data and the purposes of the processing of the consumer's personal data. (74)
- c. To delete any or all personal data provided by or obtained about the consumer. (97)
- d. To obtain a copy of the consumer's personal data in a portable and, to the extent technically feasible, readily usable format if the data is available in a digital format. (60)
- e. To opt out of the processing of personal data. (53)
- f. To opt out of the collection of sensitive data, including precise geolocation data, or the processing of sensitive data. (35)
- g. To opt out of the collection of personal data collected through the operation of a voice recognition or facial recognition feature. (15)

¹ Note that 130 consumer complaints/inquiries received by the Department fell under two or more categories and have been included in the count for each category alleged by the consumer.

**The Number and Type of Enforcement Actions Taken and the Outcomes of Such Actions,
Including the Amount of Penalties Issued and Collected, from January 1, 2025, to
December 31, 2025.
§ 501.72(4)(b) and (c), Fla. Stat.**

The number and types of actions the Department has taken include the following:

- a. 57 consumer complaints/inquiries received are currently under initial review to determine what action if any should be taken by the Department.
- b. 568 consumer complaints/inquiries were closed after initial review due to legal insufficiency.
- c. 60 initial inquiries have been made to potential controllers to determine whether they fall within the scope of enforcement under the Florida Digital Bill of Rights.
- d. 186 Notices of Alleged Violation were issued to Controllers, and 64 of these Notices of Alleged Violation have been resolved without the need for litigation.
- e. 1 active litigation is ongoing that includes alleged violations of § 501.701 *et seq.*, Fla. Stat. against an alleged controller.
- f. No penalties were issued or collected by the Department.