

Date March 24, 2022

Attorney General Moody's Week In Review - March 25, 2022



Did you know that robotexts are now outpacing robocalls in terms of total messages received? Last year, more than 87 billion automated texts were sent nationwide compared to 72 billion robocalls. These automated messages often contain spam, malware or may even be connected to scams.

This week, I released *Scams at a Glance: Robotexts and Robocalls*. This new resource is full of information about both scam robotexts and robocalls, and what to do when you receive one of these messages.

It's important to know how to identify problematic messages, as Americans lost more than \$10 billion dollars to robotext scams in 2021 alone.

General tips from our *Scams at a Glance: Robotexts and Robocalls* brochure include:

- Do not click on links in text messages from unknown numbers, as the messages may contain malware or lead to malicious websites;
- Avoid answering texts from unrecognized senders. Responding to, liking or clicking these messages shows the scammer that the targeted user is active and could lead to more frequent scam messages;
- Never answer calls from unknown numbers, nor provide personal or financial information to unexpected or unsolicited calls; and
- Consider downloading text and call-blocking apps to further prevent scam texts and calls from reaching a mobile phone.

To download the brochure, available in both English and Spanish, simply visit MyFloridaLegal.com/ScamsAtAGlance.

By knowing how to spot robotexts and robocalls, and avoid scams associated with these fraudulent messages, you can help us build a Stronger, Safer Florida.



In The News

Attorney General announces new 'Scams at a Glance' resource as robotexts outpace robocalls, ABC 9 Orlando

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Ashley Moody launches outreach initiative to help identify robocall scams, The Capitolist

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Florida AG issues alert for potential Russian cyberattacks, Florida News

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Attorney general issues dire warning about dangerous drug, Villages-News

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Attorney General Moody Presents Back the Blue Award to Florida Crime Stoppers for Success of **TIPS, South Santa Rosa News

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