

Date December 04, 2020

Attorney General Moody's Week In Review - Dec. 4, 2020



Floridians have dealt with many challenges during the COVID-19 pandemic. Many are struggling financially. That is why I am glad to announce that our Consumer Protection Division has recovered more than \$2 million for consumers!

These efforts would not be possible without the help of the many Floridians who contacted our office.

The Price Gouging Hotline remains active and my Consumer Protection Division is still assisting consumers and reviewing complaints related to price increases on commodities essential to protect against COVID-19 and other concerns related to the pandemic's impact on consumer transactions.

In addition to recovering more than \$2 million, our office:

- Received approximately 5,300 consumer contacts about the price of essential commodities;
- Made more than 10,000 referrals and contacts to merchants about allegations of price gouging, refunds and scams;
- Issued 107 subpoenas to further price gouging investigations; and
- Worked with online platforms to deactivate 258 posts offering items for outrageous prices.

Our team is still assisting consumers with extreme price increases for commodities and services related to COVID-19. We will continue to work diligently to stop those exploiting this health crisis

to target Floridians.

For more information about price gouging, please click [here](#).

Price gouging can be reported to my office by calling 1(866) 9NO-SCAM, visiting MyFloridaLegal.com or downloading the NO SCAM smartphone app. For tips on reporting price gouging, click [here](#).



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