

Date March 13, 2020

Attorney General Moody's Week In Review - March 13, 2020



This week, Governor Ron DeSantis declared a state of emergency in response to the spread of COVID-19 in Florida. When the governor makes an emergency declaration, the state's price gouging laws go into effect. To help deter any price gouging related to COVID-19, I activated Florida's Price Gouging Hotline.

This is a precautionary action meant to protect consumers and there is no cause for panic. If anyone does encounter what they believe to be price gouging of an essential commodity, they should report it to the hotline by calling 1(866) 9NO-SCAM or by visiting [MyFloridaLegal.com](https://www.myfloridalegal.com).

At this time, essential commodities include only the following items:

- Protective masks used to protect you from others if you are sick;
- Sanitizing and disinfecting supplies, such as hand sanitizer, gel, wipes, cleaning supplies for surface cleaning and all commercial cleaning supplies; and
- All personal protective equipment, including gowns, booties, gloves and other protective gear.

Floridians can also report concerns about pricing of essential commodities to my office using our new price gouging reporting app NO SCAM. The app can be downloaded on Apple and Android smartphones for free.

For instruction on how to use the app, click [here](#).

For tips on reporting possible price gouging, click [here](#).

We are monitoring the COVID-19 situation in Florida very closely, and my Consumer Protection Division's rapid response team is ready to immediately respond to allegations of price gouging.

Be on the lookout for scams and guard against possible gouging, but remember, the best thing

you can do right now is heed the advice of health experts—wash hands regularly and stay home if you are ill.

If every Floridian takes steps to guard their health and prevent the spread of this new virus, we can reduce the impact of COVID-19. Let's work together to build a Stronger, Safer Florida.



In The News

Ashley Moody activates price gouging hotline amid coronavirus scare, Florida Politics

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Florida Price Gouging Hotline activated during state of emergency, NBC 2 Fort Myers

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Coronavirus in Florida: Price gouging hotline activated for cleaning supplies, WFLA Tampa

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Were you just scammed in the coronavirus crisis? Report price-gouging on this new hotline, Miami Herald

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Coronavirus Prompts Florida To Activate Price Gouging Hotline, WUSF Public Media

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Coronavirus: Florida's Price Gouging Hotline activated, Action News Jax

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