Attorney General Moody's Week in Review - March 8, 2024



This week, we recognized National Consumer Protection Week. Our office works hard to combat scammers and criminals who attempt to take advantage of Floridians.

Since 2019, our Consumer Protection Division has secured more than \$565 million in recoveries, including restitution, penalties and debt relief.

Our team of attorneys and investigators also shut down numerous scams and businesses that violate Florida's Deceptive and Unfair Trade Practices Act—including schemes involving dishonest movers, pool builders, robocallers and more.

One way we protect Floridians is by keeping them informed about the latest schemes scammers use to steal their hard-earned money.

Earlier this week in Jacksonville, we released a new resource for those who are considering solar energy systems for their homes. <u>Scams at a Glance: The Dark Side</u> of Solar provides consumers with information to recognize, avoid and report

fraudulent practices while looking to install solar panels.

During National Consumer Protection Week, we also called on Meta to protect users' accounts from hackers, warned Floridians about government imposter scams and recognized Florida's Lemon Law Arbitration Division for securing more than half a billion dollars in relief for Floridians.

If you experience a scam, report it to our office at 1(866) 9NO-SCAM or file a complaint online at MyFloridaLegal.com.

By staying informed about the latest scams and reporting deceptive business practices to our office, you can help us build a Stronger, Safer Florida.

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In The News

Florida AG Ashley Moody warns of solar roof scams, News Channel 8 Tampa

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Attorney General Ashley Moody alerts Florida residents of looming 'solar scams', WEAR-TV Pensacola

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Beware of solar scams in Florida: Florida Attorney General warns residents, CBS 12 News

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Florida AG warns of growing trend with solar energy scams, FOX 13 Tampa Bay

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State Of Florida Going After Roof Scams, Florida Daily

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Florida's Lemon Law Leads to \$500 Million in Relief Recovered for Floridians, West Orlando News

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Ashley Moody, state AGs demand Meta crack down on child 'exploitation', Florida's Voice

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Florida AG Ashley Moody Warns Of Government Imposter Scams On 'Slam The Scam' Day. Tampa Free Press

Deputy recognized for saving life of Baby Lola, WWSB Sarasota

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Florida Attorney General's Statewide Prosecutors Charge Fentanyl Dealer, West Orlando News

Protecting Floridians

Attorney General Moody Demands Meta Cease Child Exploitation on Instagram



The call comes after news reports revealed the social media platform monetized minor accounts and actively promoted the accounts of young girls to those with overt sexual interest in minors.

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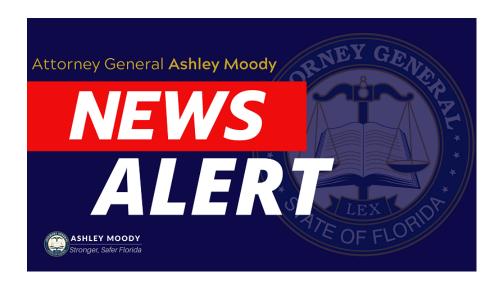
VIDEO: AG Moody Releases Scams at a Glance: The Dark Side of Solar



At a news conference in Jacksonville with the Better Business Bureau, Attorney General Moody unveiled the new resource that provides Floridians with crucial information needed to avoid scams when purchasing solar energy systems.

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Attorney General Moody Leads AGs Calling on Meta to Protect Users' Accounts from Scammers



Attorney General Moody, along with 39 other attorneys general, is demanding Meta address the recent rise of Facebook and Instagram platform account takeovers by scammers.

VIDEO: AG Moody's Lemon Law Arbitration Division Celebrates More Than Half a Billion Dollars In Relief Recovered for Floridians



Florida's Lemon Law, also known as the Motor Vehicle Warranty Enforcement Act, protects consumers who purchase or lease defective vehicles through an arbitration process.

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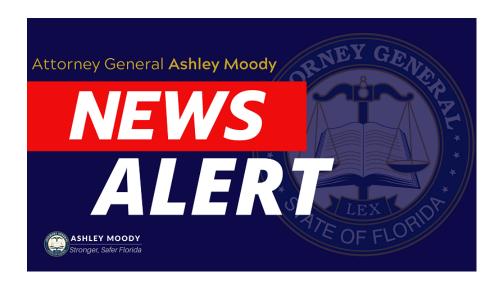
CONSUMER ALERT: Attorney General Moody Warns Floridians About Government Imposter Scams on National Slam the Scam Day



The Federal Trade Commission reported that consumers lost \$2.7 billion to imposter scams in 2023.

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Attorney General Moody Praises Lawmakers for Passing Measures to Strengthen Public Safety This Legislative Session



Attorney General Moody worked with lawmakers on several public safety bills that are now headed to the Governor's desk.

Events

This week, Attorney General Ashley Moody attended the Florida Strawberry Festival Parade Day Luncheon in Plant City alongside Gov. Ron DeSantis and U.S. Congresswoman Laurel Lee.



Attorney General Moody with the 2024 Florida Strawberry Festival Queen & Court.



Attorney General Moody announcing the new *Scams at a Glance: The Dark Side of Solar* resource at a news conference with Better Business Bureau Northeast Florida & Southeast Atlantic President Tom Stephens in Jacksonville. The new tool can help Floridians avoid solar energy system scams.



Attorney General Moody presenting the White Hat Award to Administrative & Paralegal Supervisor Tami Redi with the Consumer Protection Division in Jacksonville. Tami recently went above and beyond for the office assisting one of our litigation teams with filing important social media cases after hours. The White Hat Award is given to OAG team members who demonstrate extraordinary effort and skill in fulfilling the mission of the office.

