



**BILL McCOLLUM
ATTORNEY GENERAL
STATE OF FLORIDA**

OFFICE OF THE ATTORNEY GENERAL
Economic Crimes Division

Attn: Lincoln Lending Services, LLC Investigation
110 SE 6th Street, 10th Floor
Fort Lauderdale, FL 33301
Phone: 866-966-7226
(850-414-3999 for out of FL)
<http://www.myfloridalegal.com>

PAGINA DE INSTRUCCION

Por favor asegurarse de leer la siguiente informacion antes de que llene la queja de la declaracion jurada que esta adjuntada:

1. La Declaracion Jurada debe ser completada en **Ingles**; de otra manera, nosotros no podremos usar su Declaracion Jurada durante el procedimiento de corte.
2. Por favor imprima or escriba la información que usted provee asi que sea legible.
3. Este seguro de tener su firma notarizada en la ultima pagina; de otra manera, nosotros no pudieramos usar su declaracion jurada durante procedimiento judicial.
4. Por favor incluya los siguientes papeles con su declaracion jurada, donde es aplicable. Por favor mandenos copias de los papeles, por delante y por detras, y retenga las originales de sus documentos:
 - ◆ Copia de toda **propaganda**.
 - ◆ Copia de toda **solicitud** y **material promocional** que usted ha recibido.
 - ◆ Copia de la parte delante y de atras de **cheques** y/o cualquier otro documento (recibos, hoja de cobro, giro postal, balance mensual de tarjeta de crédito, etc.) mostrando pago por los bienes o servicios.
 - ◆ Copia de la parte delante y de atras de cualquier **contrato o acuerdos**.
 - ◆ Copia de cualquier **correspondencia** entre usted y la compania, tambien como cualquier otra correspondencia pertinente a su queja.
 - ◆ Copia de cualquier documento mostrando su intento de obtener un **reembolso**, o prueba de que lo obtuvo y cualquier otro intento de resolver su queja.

**DEVUELVA PRONTAMENTE LA DECLARACION JURADA
COMPLETADA Y NOTARIZADA A:**

Office of the Attorney General
Economic Crimes Division
Attention: Lincoln Lending Services, LLC Investigation
110 SE 6th Street, 10th Floor
Fort Lauderdale, FL 33301



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INSTRUCTION SHEET

Please be sure to read the following information before you fill out the attached affidavit complaint form:

1. The Affidavit must be completed in **English**; otherwise, we will not be able to use your affidavit during court proceedings.
2. Please print or type the information you are providing so that it is legible.
3. Be sure to have your signature notarized on the last page; otherwise, we may not be able to use your affidavit during court proceedings.
4. Please include the following materials with your affidavit, where applicable. Please send us copies, **front and back**, and retain the originals for your records:
 - ◆ A copy of any or all of the **advertisements**.
 - ◆ Any **solicitations** and **promotional materials** you received.
 - ◆ The front and back of **checks** and/or any other documents (receipts, charge slips, money orders, credit card statements, etc.) showing payment for the goods or services.
 - ◆ The front and back of any **contracts** or **agreements**.
 - ◆ Any **correspondence** between you and the company, as well as any other correspondence relevant to your complaint.
 - ◆ Any documents showing you attempted to - or did in fact - obtain a **refund**, or any other attempts to resolve your complaint.

PROMPTLY RETURN THE COMPLETED AND NOTARIZED AFFIDAVIT TO:

Office of the Attorney General
Economic Crimes Division
Attn: Lincoln Lending Services, LLC Investigation
110 S.E. 6th Street, 10th Floor
Ft. Lauderdale, FL 33301



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STATE OF FLORIDA

OFFICE OF THE ATTORNEY GENERAL
Economic Crimes Division

110 SE 6th Street, 10th Floor
Fort Lauderdale, FL 33301
Citizen Services (866) 966-7226
outside of FL (850) 414-3990
<http://www.myfloridalegal.com>

March 27, 2009

RE: Lincoln Lending Services, LLC Investigation

Dear Consumer,

The Office of the Attorney General for the State of Florida is actively investigating Lincoln Lending Services, LLC pursuant to Florida's Deceptive and Unfair Trade Practices Act for violation of Fla. Stat. 501.1377 concerning mortgage rescue and mortgage loan modification. The Office of the Attorney General is contacting you because you have notified us of your interest and concerns regarding Lincoln Lending Services, LLC. If you wish to detail your personal transaction and experience with Lincoln Lending Services, LLC to assist us in our investigation, we request that you please complete the enclosed affidavit complaint form.

Regardless of whether your complaint has been resolved or whether it remains unresolved, please take the time to review and complete the affidavit. Please note that the court requires the affidavit to be completed in English. It is also important that you complete the enclosed affidavit in its entirety and that you sign the affidavit in the presence of a Notary Public. You must **have the affidavit notarized** in order for us to utilize your affidavit during any possible court proceedings.

Upon completion of the affidavit please forward the original signed and notarized affidavit, along with copies of any attached documents to:

Office of the Attorney General
Economic Crimes Division
Attn: Lincoln Lending Services, LLC Investigation
110 SE 6th Street, 10th Floor
Fort Lauderdale, FL 33301

Please be advised that our office does not mediate individual complaints. It is important that you take any and all necessary steps to protect your legal interests and your investment, which may include your need to consult a private attorney. A private attorney can provide the legal advice which our office may not by law give to private individuals. The Florida Bar offers a Lawyer Referral Service toll-free at **(800) 342-8060**. The Florida Bar can also provide information about low cost or free local legal aid if you cannot afford a private attorney. The Florida Bar's website is located at: <http://www.floridabar.org>.

If you are concerned about difficulty paying your mortgage or foreclosure, a HUD authorized housing counselor may be able to assist you with understanding what programs may be available to you. You may locate a HUD authorized housing counselor and additional information concerning mortgages by going to the HUD website located at www.hud.gov. You may also

contact that agency's Housing Counseling Agency toll-free at **1-800-569-4287** to help find a HUD-approved housing counselor near you.

While our office cannot determine at this time what the final outcome of this matter will be, the information which you provide will assist us in determining the most appropriate course of action, and in obtaining the swiftest and most equitable resolution to this matter.

Sincerely,

AFFIDAVIT

Please note: Should you require more space than is provided to answer the questions below, you may attach additional sheets and include them within this affidavit. Remember, this affidavit must be notarized.

BEFORE ME, the undersigned authority, this day personally appeared:

NAME (Mr./Mrs./Ms.) _____
(Print or type name)

ADDRESS _____

_____ Date of Birth _____

MY TELEPHONE Home () _____ Work () _____

Email Address: _____

Disability? Yes / No. (Circle One) _____

Are you 60 years old or older? Yes / No. (Circle One)

AUTHORIZED CONTACT, if any:
(e.g. family member, relative, other confidant we could contact with your permission)

Name: _____ Address: _____

TELEPHONE - Home () _____ Work () _____

Email Address _____

to me well known, and who, after being duly sworn and deposed, upon his/her personal knowledge, states:

1. I have a complaint against _____
(Person/ Company name, address, and telephone)

_____ .

2. I first learned of this person or company through (ex. - telephone, newspaper, or television)

(Please attach a copy of any print advertisement, mailing, or offer, or list the television channels where you viewed an advertisement.)

3. If you do not have a copy of the advertisement or mailing, please state what the company promised in their advertisement.

4. Did you call the number provided in the advertisement? Yes / No (Circle One)

If you called the number in the advertisement, please describe, in as much detail as possible, what you were told during this initial call.

5. Were you told that you would definitely be able to obtain a loan modification? Yes / No (Circle One)

6. Were you told during this call that the company would definitely be able to reduce your loan payments? Yes / No (Circle One)

7. Were you told during this call that the company would definitely be able to allow you to avoid foreclosure? Yes / No (Circle One)

8. Did you attend a consultation in person to obtain the services of the company you listed in number 1, above? Yes / No. (Circle One) If yes, state the location where the consultation occurred, _____

(Name and address of business)

9. If you can recall, please provide the name of the person you met with.

10. Please describe what was told to you during this interview or conversation.

11. Did you enter into a contract/agreement with this company? Yes / No. (Circle One) If yes, date of contract/agreement _____.

12. Was your property in foreclosure prior to contacting this business? Yes / No. (Circle One)

13. Did your property go into foreclosure after hiring this business? Yes / No. (Circle One)

14. Did you pay any upfront fees before the business would begin working for you?

Yes / No. (Circle One) If yes, state the amount of the fee, \$ _____, and the date the fee was paid, _____.

(If you paid by check, please attached a copy of the front and back of the cancelled check)

15. Were you told what this fee was for? Yes / No. (Circle One) If yes, explain.

16. If you were facing foreclosure, were you told that a lawyer would represent you?

Yes / No. (Circle One) If yes, were you given the name of the lawyer?

17. (a) If you were told that a lawyer would represent you, did you ever meet with him/her?

Yes / No. (Circle One) If yes, please provide the name of this attorney.

(b) If yes, did this attorney charge you a fee for his/her services? Yes / No. (Circle One)

(c) If yes, If yes, what was the fee, \$ _____

(d) If you paid a fee for legal services, who did you pay the fee to? _____

(e) If you paid a fee for legal services, how did you pay the fee? (Check, cash, credit card, etc. Please provide copies of front and back of any checks and/or copies of any receipts or credit card statements, etc.) _____ .

18. Did you enter into a contract/ agreement with any other companies as a result of your consultation with this business? Yes / No. (Circle One) If yes, state the name of the company(s), the date(s) the contract/ agreement was signed, the amount(s) you paid to the company, and the date that you paid any fees to these additional companies.

Name of Company listed on contract	Date signed	Fee Amount	Date Fee Paid
a) _____	_____	_____	_____
b) _____	_____	_____	_____
c) _____	_____	_____	_____
d) _____	_____	_____	_____
e) _____	_____	_____	_____

(attach additional pages if needed, please attach copies of contracts/agreements to this affidavit)

19. What services did the companies listed in number 18 offer or perform?

- a) _____
 - b) _____
 - c) _____
 - d) _____
 - e) _____
- (attach additional pages if needed, please attach copies of contracts/agreements to this affidavit)

20. For any fees that you paid, or any other payments that you made to any of the companies that you have listed above, state the amount of the fee, the date the fee was paid, the form of the payment (check, money order, cash, etc.), and the name of the business or person that the payment was made to.

Amount	(Check, Cash, Credit Card, Etc.)	made payable to
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

(IMPORTANT: You must attach copies of front AND back of checks, copies of any receipts showing proof of payment, and/or copies of credit card statements.)

21. If you were seeking a loan modification, were you advised that the company would contact you and update you during the loan modification process? Yes / No. (Circle One) If yes, how often did they state you would be contacted, and how did they advise they would contact you? (email, telephone, letters, etc.)

22. Did the company contact you at any time after you signed the contracts/ agreements for any reason other than to obtain a payment? Yes/ No. (Circle One) If yes, please state how often they contacted you, state the information that was given to you during this contact, and state by what means the contact was made. (ex. in person, telephone, mail, email, etc. If in writing, please attach a copy of the letter.)

FURTHER AFFIANT SAYETH NAUGHT.

(Your Signature)

(Date of Birth)

SWORN TO AND SUBSCRIBED BEFORE ME this _____ day of

_____, 2009.

STATE OF _____

COUNTY OF _____

My commission expires:

Notary Public

(Print, type or stamp
commissioned name of Notary Public)

Personally known _____ or
Produced identification _____

Type of identification produced:
