

Date July 17, 2020

## Attorney General Moody's Week In Review - July 17, 2020



This week, I issued a Consumer Alert to remind Floridians that restitution is still available for victims of tech support scams. However, the deadline is fast approaching and eligible consumers must file a claim soon.

The multimillion dollar claims process is the result of action taken by my Consumer Protection Division to shut down several tech support scams. Seven million dollars is now available to pay victims of these scams, but eligible consumers must act before the Aug. 30 deadline to receive restitution.

To find out more, visit [FloridaAGReimbursement.com](https://FloridaAGReimbursement.com).

Over the past several years, our office has successfully shut down 13 tech support scams—representing the most tech support scam cases filed by any single state agency in the country. Our most recent case involved a company operating out of Sunrise, [American PC Corporation](#).

Tech support scams typically involve fake pop-up messages or imposter phone calls claiming that a consumer's computer is infected with malware that poses an imminent risk to the device. Fraudsters will request virtual access to a victim's computer to supposedly fix the nonexistent problem.

Some tips to avoid tech support scams include:

- NEVER click on links or call phone numbers provided on pop-up ads or emails;

- NEVER give anyone control of personal computers or electronic devices;
- NEVER go online without up-to-date security software; and
- NEVER send money in response to an online solicitation.

By following these simple steps, you can avoid tech support scams and help us build a Stronger, Safer Florida.



## In The News

**AG Moody reminding victims of tech support scams they can claim millions of dollars in restitution, ABC Action News**

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**Ashley Moody: Millions Available in Tech Support Scam Restitution as August Deadline Looms, Florida Daily**

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**National Credit Reporting Agencies Offering Free Weekly Credit Reports Through April 2021, Space Coast Daily**

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**\$16M in refunds given to debt relief operation scam victims, WPEC West Palm Beach**

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**5 caught, 2 sought in Broward-based auto sales racketeering case, Sun Sentinel**

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**Some Floridians worry contact tracing calls are scams. State urges you to respond, Miami Herald**

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