Mar 4, 2024

Contact Kylie Mason

Phone (850) 245-0150



Attorney General Ashley Moody News Release

VIDEO: AG Moody Kicks Off National Consumer Protection Week Highlighting More Than Half a Billion Dollars in Recoveries



TALLAHASSEE, Fla.—Attorney General Ashley Moody is kicking off National Consumer Protection Week in Florida by highlighting the more than half a billion dollars secured fighting for Floridians. Attorney General Moody's Consumer Protection Division, an expert team of attorneys and investigators, took legal action to stop hundreds of scams and disreputable organizations violating Florida's Deceptive and Unfair Trade Practices Act. In recognition of National Consumer Protection Week, Attorney General Moody will be announcing multistate consumer protection actions and releasing new resources designed to help consumers avoid falling victim to scams.

Attorney General Ashley Moody said, "My office works hard to combat scammers who attempt to take advantage of Floridians. We have seen incredible success—with more than half a billion dollars recovered since 2019—but we are not stopping there. This National Consumer Protection Week, we will be announcing multistate actions and releasing new resources to better prepare Floridians and help keep consumers protected from scammers."

Since 2019, the Consumer Protection Division has secured more than \$565 million in recoveries, including restitution and debt relief. The Consumer Protection Division also stopped more than 300 businesses from violating Florida's Deceptive and Unfair Trade Practices Act—including

schemes involving dishonest movers, pool builders, robocallers and more.

In recognition of National Consumer Protection Week, over the next few days Attorney General Moody will:

- Announce several multistate actions to protect Floridians and consumers nationwide;
- Highlight the success of Florida's Lemon Law Arbitration Unit on behalf of consumers who purchase defective new or leased vehicles;
- Warn about government imposter schemes on National Slam the Scam Day; and
- Release a new Scams at a Glance resource focused on protecting consumers from one of the top scams targeting Floridians.

To keep up with all the action, visit MyFloridaLegal.com or follow @AGAshleyMoody on X.

To learn more about Attorney General Moody's Consumer Protection Division and to check out Consumer Alerts about new schemes targeting Floridians, click here.

Floridians can report scams by calling 1(866) 9NO-SCAM.

###

The Florida Attorney General's Consumer Protection Division issues Consumer Alerts to inform Floridians of emerging scams, new methods used to commit fraud, increased reports of common scams or any other deceptive practice. Consumer Alerts are designed to notify Floridians about scams and available refunds in an effort to prevent financial losses or other harm caused by deceptive practices. Anyone encountering a scam should report the incident to the Florida Attorney General's Office by calling 1(866) 9NO-SCAM or visiting MyFloridaLegal.com.