



*Protecting
Florida Seniors from
Fraud and Abuse*

SUPER SENIOR SLEUTH



FRANK STARNELLA

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- Stepped up immediately when a previous manager left abruptly.
- Instituted training schedules and revamped the office structure to create a more organized and successful office.
- His organizational structure for intake of cases has been so successful that it has expanded to other regions.
- Volunteers regularly to help all regional managers with workload and advice.
- Has great working relationships with other agencies that has proved to be very helpful to seniors in need.